Mitigating Robocalling and Telecom Fraud for Service Providers and Enterprises

Tirthankar Pal

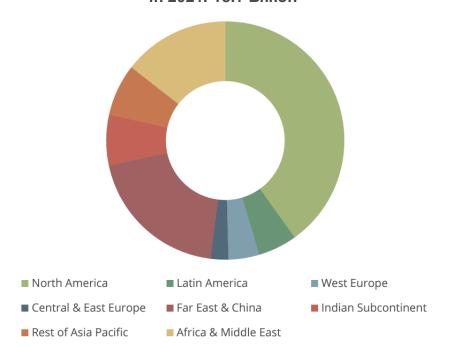
Principal Product Manager



Global Telephony Fraud Landscape: 2023 - 2024



Total Number of Fraudulent Robocalls Received by Subscribers in 2024: 18.1 Billion



Source: CFCA Global Fraud Loss Survey 2023

Source: Juniper Research Robocall Mitigation Market 2024



U.S. Telephony Fraud Landscape

TOTAL SCAM / TELEMARKETING CALLS IN BILLIONS (AVERAGE PER MONTH)



SOURCE: U.S. PIRG EDFUND ANALYSIS OF DATA FROM YOUMAIL



Key Fraud Types in 2024

61%





CLI Spoofing Fraud



Traffic
Pumping
Fraud



Bypass





Impersonation Fraud



Flash Calling Fraud



Deepfake Al Voice Cloning Fraud

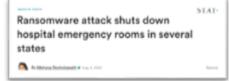
2024





Robocall scam where scammers impersonate police hundreds in Virginia and DC







Scam callers are impersonating banks claiming your credit card is blocked



Fraud Management Model - Adapting to Threats







MLModeling





Predictions (Inference)

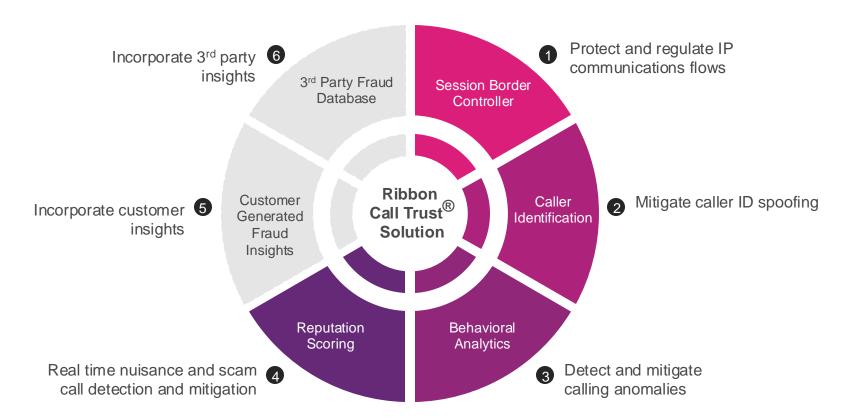


Digital **Fingerprint**

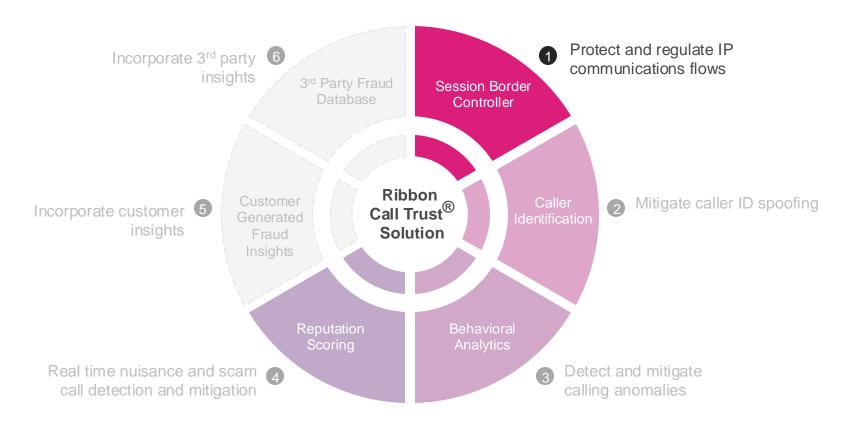


Validation & **Treatment**

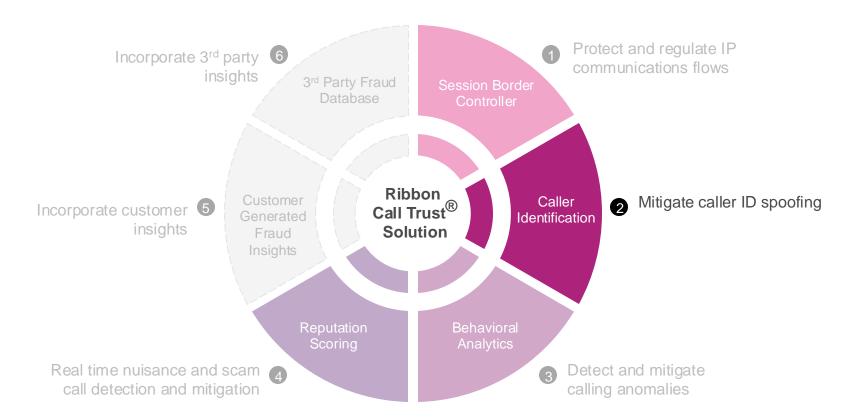




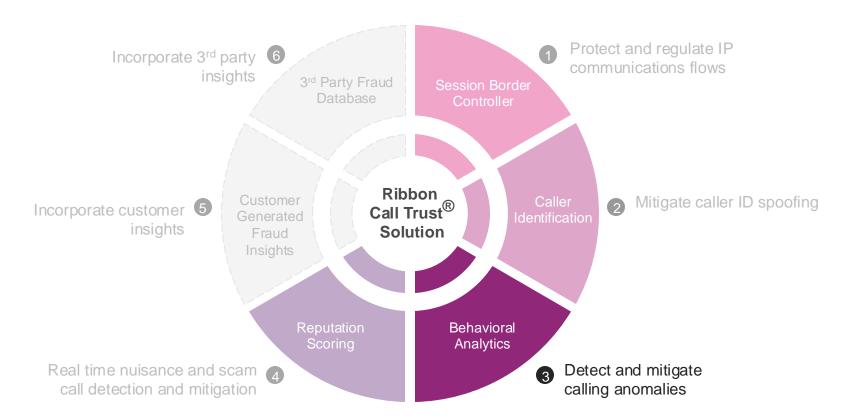




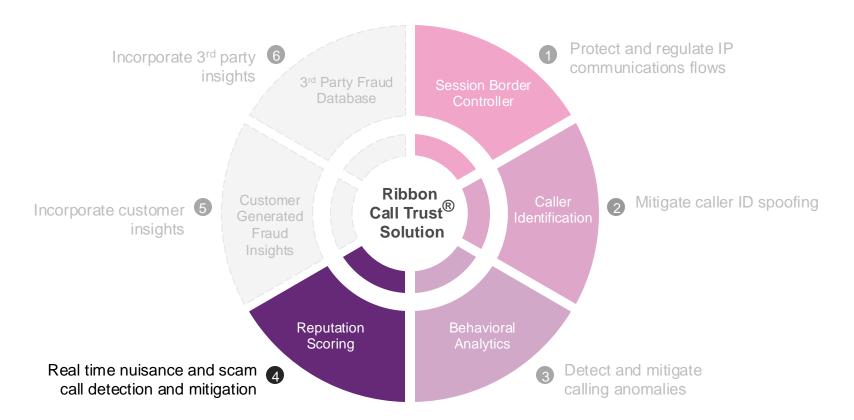




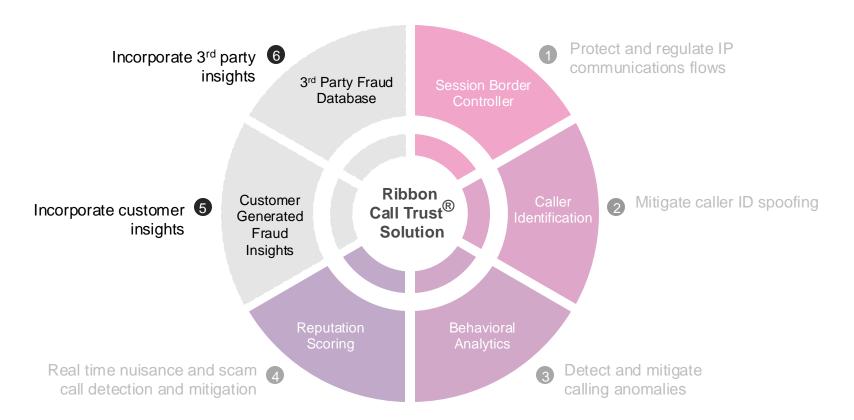






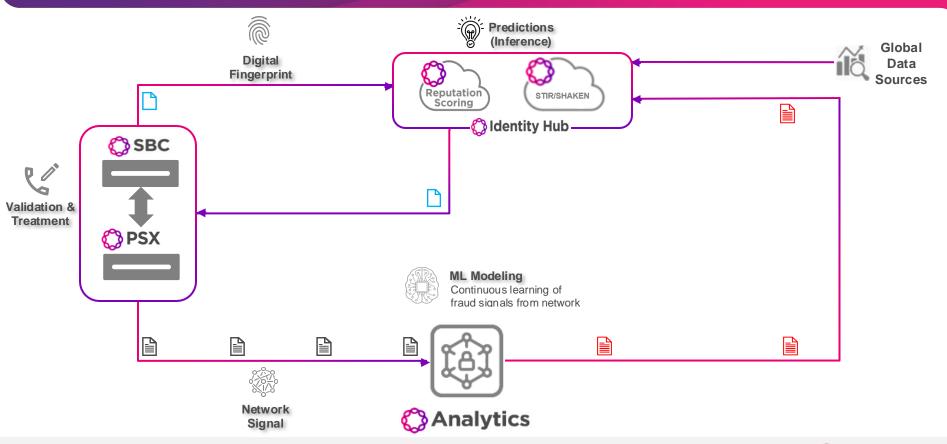








Ribbon Call Trust® in Action





And Here Are The Results

We Relentlessly Protect Networks

1 Spoofing

2 Robocalls

3 TDoS

4 Malicious or Nuisance Calls

Roaming Fraud

100+

Customers Trust Ribbon Call Trust® Solutions

Trusted by the world's best networks for fraud mitigation 1B

Fraud Calls Stopped per Month

Reduced exposure with fraud detection and blocking

>2.5%

Revenue Saved Per Year for **Telecom Providers**

Average revenue savings from global fraud loss



Thank You



